



**ACCESS Working with Interpreters workshop –
Evaluation at the end of the session**

Name: _____ Date: _____

1 = strongly disagree; 2 = disagree; 3 = slightly disagree;

4 = slightly agree; 5 = agree; 6 = strongly agree

Using the above scale, please indicate how you now feel about the following statements:

1. I understand the impact of not being able to speak good English on someone’s ability to access my service.	1	2	3	4	5	6
2. I know how to access translation and interpreting services as and when I need to use them.	1	2	3	4	5	6
3. I know how to decide which is the most appropriate method of interpreting to choose for new service users coming to the UK from outside Europe.	1	2	3	4	5	6
4. I understand the risks of using family members and friends to interpret for service users.	1	2	3	4	5	6
5. I feel confident that I know how to work with a professional interpreter to ensure that I deliver a good service to my service users.	1	2	3	4	5	6

Using the same scale, please indicate how you found the workshop:

1. The workshop was informative.	1	2	3	4	5	6
2. The material covered was relevant	1	2	3	4	5	6
3. The workshop met my learning objectives	1	2	3	4	5	6

Please turn over to complete questionnaire

4. The content of the workshop reflected what was advertised	1	2	3	4	5	6
5. The length of the workshop was adequate	1	2	3	4	5	6
6. The trainer(s) demonstrated effective delivery style	1	2	3	4	5	6
7. The trainer(s) allowed enough time for discussions / questions	1	2	3	4	5	6

Our project is funded by the EU and we try to keep costs low by using public sector or community venues and local food providers, enabling us to run more workshops.

- a) Did you find the layout of the room and seating comfortable for the workshop? Yes / No
- b) Were refreshments made available when you needed them? Yes / No
- c) Was the lunch provided satisfactory? Yes / No

Can you indicate how you will approach your work differently as a result of this workshop? _____

Please indicate how you would rate this workshop overall?

Excellent Good Adequate Poor

Any other comments, including whether you would like to take part in a future workshop where you would be able to meet a group of local minority ethnic women to talk to them about your work and hear their views of it?
